UNITED STATES BANKRUPTCY COURT
SOUTHERN DISTRICT OF ALABAMA
201 St. Louis Street
Mobile, AL 36602

NETWORK SYSTEMS ENGINEER

Career Opportunity #2016-4

POSITION:	**Network Systems Engineer**
POSITION TYPE:	**Full-Time Regular**
SALARY RANGE:	**$67,537 – $109,801 (CL 28/1 – CL 29/61)** **(Depending on experience)**
OPEN DATE:	**July 1, 2016**
CLOSING DATE:	**July 15, 2016**
LOCATION:	**Mobile, Alabama**

INTRODUCTION

The United States Bankruptcy Court is seeking a Network Systems Engineer in Mobile, Alabama. The incumbent provides specialized technical automation support for judicial staff, Clerk's Office. The Network Systems Engineer provides support for desktop computers, mobile devices, operating systems, application software, and peripheral devices, as well as other automated systems and equipment utilized by the court. The incumbent may provide IT support to other sites within the Southern District of Alabama and must be able to travel. Occasional overnight travel may be required.

Many of Alabama Southern Bankruptcy Court's applications are hosted nationally on Windows, Linux servers, VMWare, and SQL servers. There are two primary desktop applications used in ALSB; Windows 7 and Apple IOS. Current Off-the-shelf applications include Microsoft Office, Lotus Notes, Adobe Acrobat Standard/Pro, Internet Explorer, Mozilla, and other miscellaneous products. A few, but not all the national systems, applications, and or projects that the court has implemented or is in the process of implementing includes the following: National Active Directory, Judiciary Inventory Control System, National Video Conference Service, Court IAAS Hosted Drupal Web Service, and the Facility Access System, centralized Electronic Case Management, Case Management Assistant, National IP Telephone System, and Virtual Desktop Interface Cloud and View Services.

REPRESENTATIVE DUTIES

- Provides support for a large quantity of court-issued mobile computing devices including Apple iPads, iPhones, and Windows and Apple laptop computers.
- Configuration, installation, and support of PC-based hardware and software; installation and support of computer peripherals such as video display monitors, printers, scanners, and multi-function devices.
- Configuration and support of mobile devices such as laptop computers, iPads, and iPhones.
- Providing information and assistance to users in regard to applications and hardware.
- Diagnose and fix hardware and software problems; providing technical support for courtroom and conference room audio/visual equipment.
- Network support activities such as cabling and first-level troubleshooting. The incumbent may also provide ad hoc end-user training as required.
- Evaluates, tests, and implements new operating systems, off-the-shelf and locally developed software, and workstation hardware.
- Performs routine telecommunication administration duties such as; configuring, installing, and troubleshooting IP telephone equipment, and the operation, administration, and troubleshooting of video teleconferencing equipment.
- Assists with special projects as directed by management.
- Other duties as assigned.

MINIMUM QUALIFICATIONS

The successful applicant must be a high school graduate (or equivalent), and must have two years of general experience plus two years specialized experience, including at least one year equivalent to work at the next lower level (CL 27).

- Two (2) or more years of network administration experience with demonstrated ability to implement, operate, and document data automation system(s) when system analysis, system(s) integration, and consideration of hardware and software are required. This experience must include primary responsibility with design, implementation, or support of an enterprise level network infrastructure.

- Three (3) or more years of experience with the design, installation, maintenance, and support of a virtualization environment.

- Three (3) or more years of experience with the installation, configuration, maintenance, and support of common Linux distributions.

- Three (3) or more years of experience with the installation, configuration, maintenance, and support of Windows operating systems, including Windows 7 and Windows Server 2008 R2.

- Five (5) or more years of experience with supporting the general computing needs of a multidisciplinary staff, including both hardware and software support.

- The successful candidate must: be detailed-oriented and highly organized with strong project management skills; be dependable and have the ability to work independently; be a problem solver who is results oriented; possess skill in advising non-automation personnel in automation techniques and processes; hold him or herself accountable to high professional standards of performance and conduct.

Specialized experience is progressively responsible experience that is in, or closely related to, the work of the position that has provided the particular knowledge, skills, and abilities to successfully perform the duties of the position. This includes technical aspects of data processing, office automation, and data communications and their applications, terminology and methodology, including the accomplishment of computer project assignments that involved systems analysis, design, programming, implementation, integration, and management. This position requires the ability to lift a minimum of 50 pounds, and the physical mobility to access equipment wherever it may be positioned (e.g., under desks, on racks, etc.). Strong troubleshooting abilities and customer service skills are mandatory.

Education above the high school level may be substituted for general experience.

PREFERRED QUALIFICATIONS

Preference will be given to those candidates who possess strong experience in delivering quality end-user automation support to a large user population in a fast paced, technically diverse environment, and possess a strong working knowledge of PC hardware, software, and Windows desktop operating systems in a networked environment. Experience in configuring, installing, documenting and supporting desktop and laptop/tablet computers and related peripheral devices as well as mobile computing devices (specifically) Apple iOS devices) is also highly preferred. Experience in supporting voice and video telecommunications technologies such as VoIP telephone systems/devices and IP-connected video teleconferencing hardware is also desired, as is experience supporting audio/visual technologies.

Preference will also be given to candidates whose work experience provides evidence of strong customer service skills; the ability to work cooperatively with clients, team members, and managers; the ability to handle multiple priorities in a fast-paced environment; and the ability to follow an assigned project through to completion. This includes documenting projects timely. Preference may

be given to applicants with experience in a federal court environment and/or experience with specialized applications designed for the federal courts. A bachelor's degree is also preferred.

BENEFITS

Federal benefits include paid vacation and sick leave, 10 paid holidays, and retirement benefits to include a defined contribution program (4.4% of gross pay) and a 401(k) styled program called the Thrift Savings Plan(TSP), with a government match of up to 5%. Optional benefits include health and life insurance, disability and long-term care insurance, dental and vision insurance, a transit subsidy (depending on budget), and a Flexible Benefits Program which includes medical and dependent care reimbursement. Additionally, we offer flexible work schedules, opportunities for telework, and an in-house fitness facility.

HOW TO APPLY

Qualified applicants should submit the following documents: a cover letter, resume, latest performance evaluation or letter of recommendation, an AO78, Application for Federal Employment, and a completed skills assessment check sheet (attached to this posting). Documents should be submitted as Microsoft Word or Adobe Acrobat .pdf documents. Other formats are not acceptable. The AO 78 application form can be downloaded at:

http://www.uscourts.gov/careershttp://www.uscourts.gov/forms/AO078.pdf

The application packet may be mailed or hand delivered to: U. S. Bankruptcy Court, Southern District of Alabama, Human Resources - # 2016-04, 201 St. Louis Street, Mobile, AL 36602. It can also be sent, via email, to becky_drake@alsp.uscourts.gov.

Applications will be considered complete when the application and all required attachments in the proper format are received. Applications and/or attachments received after the closing date may not be considered.

APPLICATION INFORMATION

- The Court reserves the right to modify the conditions of this job announcement, or to withdraw the announcement, any of which may occur without prior written or other notice. In the event that a position becomes vacant in a similar classification, within a reasonable time of the original announcement, the court may elect to select a candidate from the applicants who responded to the original announcement without posting the position.

- Only qualified applicants will be considered for this position. Employees of the U.S. Bankruptcy Court serve under "Excepted Appointments" and are considered "at will" employees (except for probation officers who may be removed for cause). Federal Civil Service classifications or regulations do not apply; however, court employees are entitled to substantially the same benefits as other Federal Government employees.

- The initial appointment to this position is provisional pending the successful completion of the required background checks and/or investigations. The U.S. District Court is drug-free work place and the applicant selected will also be required to participate in a drug screening and background test prior to employment.

- All information provided by applicants is subject to verification and background investigation.

Applicants are advised that false statements or omission of information on any application materials or the inability to meet the following conditions may be grounds for non-selection, withdrawal of an offer of employment or dismissal after being employed.

- A valid driver's license and clean driving record are required along with the ability to drive to locations throughout the state.

- Participation in the interview process will be at the applicants own expense and relocation expenses will not be provided.

- The position is subject to the mandatory electronic fund transfer (EFT) participation for payment of net pay (i.e. Direct Deposit).

- Non-citizens may be interviewed and considered for employment, but employment offers will only be made to individuals who qualify under one of the exceptions in 8 U.S.C. § 1324b(a)(3)(B). In most cases, this means that an offer of employment cannot be made unless the candidate is a lawful permanent resident who is seeking U.S. citizenship as explained below. Under 8 U.S.C. §1324b(a)(3)(B), a lawful permanent resident seeking citizenship may not apply for citizenship until he or she has been a permanent resident for at least five years (three years if seeking naturalization as a spouse of a citizen), at which point he or she must apply for citizenship within six months of becoming eligible, and must complete the process within two years of applying (unless there is a delay caused by the processors of the application). Non-citizens who have not been permanent residents for five years will be required to execute an affidavit that they intend to apply for citizenship when they become eligible to do so.

THE UNITED STATES BANKRUPTCY COURT FOR THE SOUTHERN DISTRICT OF ALABAMA IS AN EQUAL OPPORTUNITY EMPLOYER

Skill	Years of Direct Experience	Level of Proficiency (1-5) = No Knowledge, 2 = Basic Knowledge, 3 - Working Knowledge, 4 = Proficient Knowledge, 5 = Expert
365 - Outlook		
Case Management/ECF		
CHAP		
Aerohive		
Apple Mobile App Development		
Apple OSX		
Automatic Docketing Interface		
C#		
Active Directory		
Cisco Jabber		
Cisco Switches		
CMAssist		
DB2		
DHCP		
DNS		
Domino Server		
DreamWeaver		
Drupal		
Excel		
FAS4T		
Firewall		
HTML		
Groovy		
IBM Mobility Tools		
IBM Traveler		
Informix Database		
JavaScript		
JBoss		
JFinsys		
Linux		
LN Symphony		
Lotus Notes		
Microsoft Office Suite/		
Microsoft Windows Server 2008 R2 or later		
Microsoft WSUS		
MS Lync		
National Internet Protocol Telephony system		
National Video Tele-Conference Service		
NetBackup		
NetBeans		
NoSQL		
OneNote		

Oracle		
OS X		
OTCNet		
PACER		
PERL		
Python		
Quickr		
Remote Desktop		
Ruby		
SharePoint		
Single Sign On		
Skype for Business		
Solarwinds		
SPAMSENTINEL		
Splunk		
SQL Scripting		
SQL Server		
Swift 2		
Symantec		
TCP/IP LAN/WAN		
Thin Apps		
Track - IT		
VDI Environment		
Vector - Pc Duo		
Veeam		
VI Editor		
Virtual Private Networks		
Viso		
VMware		
Wi-Fi		
Windows 7 or later		
Word		
Zabbix		
Other skill:		